

UNHCR & UNICEF will support Ukrainian families with one-time assistance for winter needs



UNHCR partners enrolling a refugee from Ukraine into the cash assistance programme, in Košice. © UNHCR / Yahya Baker



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In order to support Ukrainian families, stateless persons and third country nationals affected by the war in Ukraine, UNHCR and UNICEF in cooperation with the Slovak Government will provide a one-time emergency cash transfer for winter expenses, such as blankets, winter clothes and shoes, meals, utilities, etc.

Every registered refugee [odidenec] who has up-to-date information in UNHCR database will receive the Winter Cash Assistance automatically and does not need to approach the registration sites.

You only need to approach one of the UNHCR registration sites by **11 November 2022** if:

- you have received financial assistance from UNHCR and UNICEF in Slovakia, but have never come to any of the registration sites in person,
OR
- your personal details, payment details (bank IBAN number) or telephone number are not up to date. In case of doubt, please approach one of the registration sites.

Newly arrived refugees [odidenec] can also register with UNHCR until **11 November 2022** as long as they fall under the following eligibility criteria:

- Ukrainian nationals, stateless persons or third country nationals who fled Ukraine and entered Slovakia on or after 24 February 2022 (at least one member of the nuclear family must have fled on or after this date),
AND
- who hold the Temporary Protection status [odidenec] or applied for asylum in Slovakia.

It will be a one-time payment of 150 EUR per person, with a maximum of 400 EUR per family.

In case of any questions, please call the UNHCR-UNICEF Helpline:

Toll-Free Line: 0800 22 12 30 (calls from Slovak tel. number)
Non-Toll-Free Landline: +421 2 22 11 56 50 (calls from non-Slovak tel. number)
Monday to Friday (working days), 8 AM – 8 PM

For more information, subscribe to our Telegram channel: t.me/unhcr_slovakia